

AMENDMENTS TO THE ABSTRACT:

Please amend the Abstract as follows:

ABSTRACT OF THE DISCLOSURE

APPARATUS FOR PROCESSING COMMUNICATIONS

~~Apparatus for processing communications~~Communications received by a user over a communications link, ~~which communications include identification information, the apparatus comprising: and are processed by:~~

- (i) ~~an input for communications;~~
- (ii) ~~extracting means for~~extracting identification information associated with a first received communication ~~received at the input;~~
- (iii) ~~categorizing means for cae~~ategorisingcategorizing the first communication and recommending an action based on the ~~eategorisation~~categorization;
- (iv) ~~means for~~monitoring user response to the first communication;
- (v) ~~modifying means for~~modifying the ~~eategorising means~~categorization in accordance with a monitored user response to the first communication, such that when a second communication having identifying information matching that of the first communication is received, the monitored user response is recommended by the ~~eategorising means~~categorization.

Figure (17a)